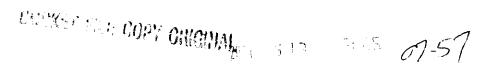
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August 8, 2007

Mr. Kevin J. Martin Chairman Federal Communications Commission 445 12th Street SW Washington, DC 20554 FILED/ACCEPTED

AUG 2 8 2007

Federal Communications Commission
Office of the Secretary

Dear Chairman Martin:

I was sorry to read that you are "pleased" with anything to do with the XM/Sirrius satellite radio merger. My experience with XM is that they are totally incompetent when it comes to customer service and I can only imagine that situation will worsen when it becomes one larger and even more confused company.

They neither answer customer inquiries nor fix customer problems and that includes the customer service level as well as senior management. As a former business manager I believe there is no excuse for either treatment of customers. I am enclosing examples of my communications to XM to which I have never received a response and they still owe me money for service they cancelled even though they had been paid.

I strongly suggest you oppose this merger. It is not in the best interests of customers.

Sincerely,

c:

Mr. Hugh Panero

Mr. Michael J. Copps

Mr. Jonathan S. Adelstein

Ms. Deborah Taylor Tate

Mr. Robert M. McDowell

Mr. Nathaniel Brown

Chance Patterson

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